

INTERNATIONAL FOOD RETAILER

CLIENT HAD 8 LOCATION OF DATA STORAGE.
CLIENT HAS MANDATE TO IDENTIFY THE REDUNDANT STORAGE AND
MANAGE & ORGANIZE THE RELEVANT DATA TO SINGLE STORAGE
AND TO CONSOLIDATE COLLABORATION PLATFORM.

OFFICE 365 SETUP

• CONTENT MIGRATION

Client challenges

- ✚ Lack of centralized information repository
- ✚ Huge cost of managing multiple environment
- ✚ Duplication of information
- ✚ Limited scalability
- ✚ Multiple archiving
- ✚ Unstructured compliance framework

TCOE Solutions

- ✓ Performed a landscape analysis to understand the complexity of current solutions
- ✓ Ticketing analysis
- ✓ Implemented SAAS solution to support scalability & availability
- ✓ Online archiving
- ✓ Implemented Legal Hold and compliance process in Office 365
- ✓ Meta data analysis and setup for office 365
- ✓ Social featured enabled
- ✓ Customized search experience



Quantifiable benefit to Client

- ✓ Enhanced customer experience
- ✓ One stop for all storage
- ✓ Easier search and single version of truth
- ✓ 30% reduction in email attachment
- ✓ Accessible anytime, anywhere any device
- ✓ US \$ 150,000 annual saving in support cost